

Grants Quality Service Management Office (Grants QSMO)

Grants IT Investment Planning Guidance

The Role of Grants QSMO in Grants IT Investment Planning

Grants QSMO was established by the Office of Management and Budget (OMB) Memo M-19-16 to empower and enable applicants, recipients, and federal awarding agencies to maximize mission impact by facilitating development and adoption of customer-focused, innovative, and efficient solutions and services for grants management. In order to fulfill this mission, Grants QSMO aims to advise federal awarding agencies and service providers on Grants IT investment planning.

As you are considering a **Grants IT investment** for a modernization, development/acquisition of a new system, and/or adoption of an existing shared service provider, Grants QSMO is here to **support you** in the investment development process by providing **contacts**, **transparency and guidance** that will allow for faster and more likely approval from OMB.

WHAT ARE THE BENEFITS OF GRANTS QSMO INVOLVEMENT?

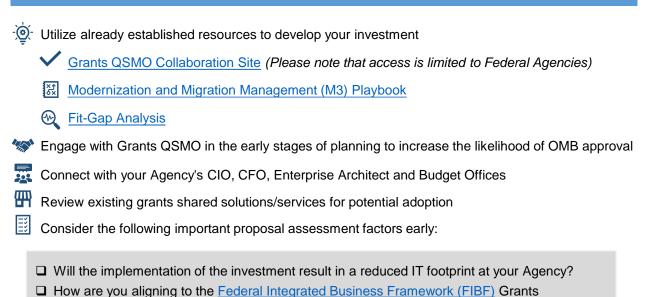
Benefits for Agencies and Service Providers

- Avoid duplicative investments and redundant systems
- Endorsement of Investment by Grants QSMO to OMB
- ✓ Quicker Review Process with OMB

(e.g., human-centered design)?

- ✓ Smoother Investment Development Process
- ✓ Added Knowledge for Proposal (e.g., technical advisor to eval panels, cost estimation support)
- ✓ New Contacts in the Grants Community

Grants QSMO Recommended Best Practices



Management data standards and staying compliant with mandates?

How does your investment decrease the burden for applicants, recipients and grantors?
How would you include customer feedback in development and operations of your system

☐ If the Grants IT investment is for the development of a new system/service, would you consider making it a shared service available on the Grants QSMO Marketplace?